

A GUIDE TO
YOUR SUNNYVALE
GARBAGE
AND RECYCLING
SERVICES

Single Family
Residential

Sunnyvale



MISSION STATEMENT

The mission of the Solid Waste Program is to reduce the amount of refuse disposed and to provide reliable, competitively-priced, and environmentally sound services for collection, waste reduction, reuse, recycling, and other forms of disposal reduction behavior while complying with all applicable regulations.

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recycling.inSunnyvale.com



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Introduction

This booklet is designed to give you, the customer, the information that you need to use the garbage and recycling services provided by the City of Sunnyvale Solid Waste Program and its contracted service providers.

Sunnyvale met and now exceeds the 50 percent diversion rate required by State law. New goals include moving toward a “Zero Waste” strategy of rethinking how we use resources, including how we can design buildings and other products to produce less waste, reuse more materials and send less to landfill. Our recycling and waste reduction efforts will help reduce greenhouse gas emissions that contribute to climate change.

An important component of the City’s waste diversion achievements is the Sunnyvale Materials Recovery and Transfer (SMaRT) Station where collected garbage, recyclables and yard trimmings are sorted, processed and marketed. The remaining garbage is hauled to Kirby Canyon Landfill in San Jose for disposal.

The services and guidelines described in this booklet are intended to:

- provide you with a reliable, reasonably-priced service
- maximize collection efficiency
- encourage recycling and waste reduction activities
- ensure the safety of collection service workers
- protect the health, safety, and environmental quality of the City
- bring you excellent service

General Information

To protect our community's health and safety, garbage collection service is mandatory in Sunnyvale. The Sunnyvale City Council selects the service providers for the collection of solid waste within the City and the operation of the SMaRT Station. Specialty Solid Waste & Recycling (Specialty) is the contracted service provider for all garbage collection in Sunnyvale. The current contracted service provider for the operation of the SMaRT Station is Bay Counties Waste Services (BCWS).

Service Start-Up, Changes, Fees and Appointments

Garbage service fees are set annually by the City Council and billed with municipal water and sewer service for those who are City water customers. Other customers receive "garbage-only" billings from the City. To start or stop service, make changes in cart sizes, have carts repaired or set an appointment for on-call bulky goods collection, contact Utilities Customer Service at (408) 730-7400.

Customers may have solid waste and water service interrupted for failure to pay the garbage fees.

For commercial, industrial, and multi-family service (four or more units), customers may call Utilities Customer Service, Commercial at (408) 730-7681.

Special Services (Customers with Disabilities)

The City provides rear-yard collection service to qualified customers with disabilities. To learn how to apply for this service option, contact Utilities Customer Service at (408) 730-7400.

Garbage and Recycling Services

Single family residential collection service includes the weekly pick-up of garbage, recyclables and yard trimmings from single-family, duplex, triplex and mobile home residents who are provided with:

- ① a garbage cart (residents select from one of three different sizes)
- ② a split-lid recycling cart for paper on one side and plastic, glass and metal household containers on the other
- ③ a yard trimmings cart (two sizes available).

Additional materials collected at curbside include used motor oil and filters, cardboard (bundled and tied), and household batteries (contained in a sealed plastic bag). For details, see Recycling Service.



Garbage, recyclables and yard trimmings are collected each week on your scheduled service day by three different collection vehicles. For collection days falling on January 1, Thanksgiving Day and December 25, collection will be postponed until the next day. For example, Thanksgiving (Thursday) collections will be done on Friday, and Friday collections will be done on Saturday. There are no other holiday schedule changes. For information about recycling collection or questions about solid waste services in Sunnyvale for residential housing with more than three units, go to *recycling.inSunnyvale.com* and see Multi-family Recycling.

Notes

Garbage Service



CHOICECOLLECTSM
CURBSIDE COLLECTION THAT FITS YOU

ChoiceCollect Garbage Service

ChoiceCollect is a combination of garbage collection services that provides a variety of options for Sunnyvale residents:

1. three choices of garbage container sizes
2. extra garbage tags for purchase for occasional bags of extra garbage
3. two convenient, no-charge curbside collections for bulky items and extra garbage each year
4. and four weekends a year for extra dumping at the SMaRT Station

Cart Size Choices

Residents of single-family, duplex, triplex and mobile home parks with single-family service may select from three garbage cart sizes:



The rates for each garbage size cart are updated annually by the City Council. Included in the rate is collection of recycling and yard trimmings at curbside, bulky item/extra

trash pickup (two per year), participation in household hazardous waste disposal events and other recycling and solid waste management services.

Residents are encouraged to select the cart size that best fits their garbage disposal needs and to consider ways to reduce waste or increase household recycling to save money and conserve natural resources.

Mobile home park residents may check with their management company for additional details about cart use and storage.

Extra Garbage Tags

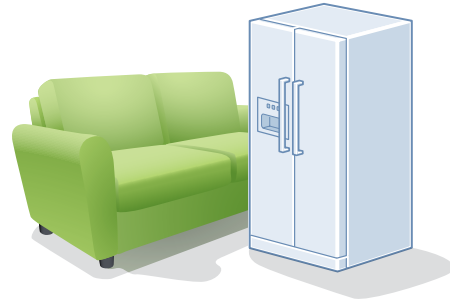


When a resident has more garbage than fits in the garbage cart, extra garbage tags are available for purchase at several City facilities and local markets (locations are listed at recycling.inSunnyvale.com).

To use:

- Put extra garbage in 35-gallon or smaller plastic garbage bag.
- The bag of extra garbage may weigh up to 30 pounds.
- Peel backing off of the Extra Garbage Tag, and affix to the bag.
- Be sure the tag faces the street so collection drivers can see it.
- Place the extra bag next to your garbage cart on your regular collection day.

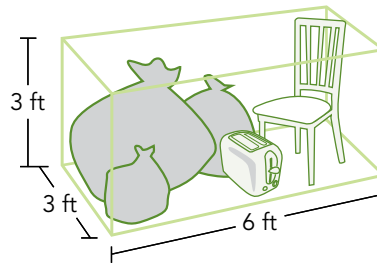
On-Call Collection – Appointments for Bulky Items, Extra Trash



Residents may schedule two extra curbside collections for household items, bulky goods and electronic products each year for no additional charge. At each on-call appointment a resident may set out two cubic yards (e.g. 6 feet x 3 feet x 3 feet) of items or trash, plus two bulky household items such as a sofa and refrigerator. This service is not available for construction material or household hazardous waste.

Before you call for an appointment, consider donating your useable items to others. A list of places that accept various kinds of household goods is at recycling.inSunnyvale.com.

To schedule an appointment, call Utilities Customer Service at (408) 730-7400. Be ready to let them know what bulky household items you want collected.



Materials Requiring Special Preparation for Collection

In order for the following items to be collected by Specialty you must prepare them as indicated:

- Cold ashes – contain in a sealed bag.
- Sawdust – contain in a sealed bag.
- Pet waste – contain in a sealed bag.
- Foam packing “peanuts” – contain in sealed bag to prevent littering during collection and transport.
- Broken glass and mirrors – wrap in newspaper and place in a sealed paper bag to protect collection personnel. Label bag.
- Dead animals – seal small animals in a bag or shoe box. For removal of larger animals, call Sunnyvale Public Safety at (408) 730-7100.
- Household batteries – tape terminal ends, place in a clear, plastic bag, seal and put on top of the split-lid recycling cart.

Prohibited Materials

The following materials cannot be collected by Specialty in any of the curbside containers. Garbage, recycling or yard trimmings carts or containers with these materials will not be emptied [some of these materials may be brought to a Household Hazardous Waste (HHW) event or to the SMaRT Station]:

- Liquids of any type
- Aerosol cans (non-empty, see HHW, page 27)
- Caustic, corrosive or toxic chemicals (see HHW, page 27)
- Paints and other liquids (see HHW, page 27)
- Hazardous materials or products (see HHW, page 27)
- Fluorescent light bulbs and tubes, thermostats (any mercury-containing material) (see SMaRT, page 23)
- Oils, including used motor oil (see SMaRT, page 23)
- Tires, auto parts (can be brought to SMaRT for a fee except during extra dumping days, see SMaRT, page 23)
- Hypodermic syringes/needles (“sharps”). You may put your sharps in a rigid, puncture and leak resistant, unbreakable container or a biohazard container and return to your health care provider. Or, you may bring the container to the SMaRT Station, where you will be directed to dispose of it in the red sharps disposal bin (see SMaRT, page 23).

Please refer to the section on recycling and yard trimmings for additional prohibited materials.

Reasons for Non-service of Cart

Your garbage, yard trimmings or recyclables carts will not be emptied or collected and a non-collection tag will be issued to you by the service provider if:

- Your cart weighs more than 100 pounds (35-gallon cart) or 200 pounds (65 or 95-gallon carts) when filled.
- Garbage, yard trimmings or recyclables are not placed at your curb in time for collection.
- Container is packed too tightly, preventing the dumping of materials into the collection vehicle.
- Container is not at the curb or is not visible to collection driver (e.g. hidden by parked cars, bushes, etc.).
- Garbage, yard trimmings or recyclables are spilled onto the ground before collection workers arrive.
- Prohibited material (tires, hazardous waste, etc.) is placed on the curb or in containers.

(See Prohibited Materials on the previous page for a complete list.)

Recycling Service at Curbside

Residential curbside service includes the unlimited collection of recyclables and yard trimmings. Specialty provides all single family, duplex, triplex and mobile homes with a split-lid cart for recycling paper and household containers, and a yard trimmings cart (96 or 64-gallon according to resident's choice). Customers may also supply and use additional yard trimmings containers (32-gallon cans, weighing no more than 70 pounds) if set out with the yard trimmings cart. Clearly mark extra cans containing yard trimmings as, "YARD TRIMMINGS."

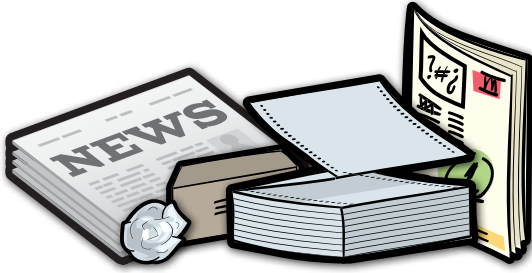
Specialty provides one-gallon jugs for recycling used motor oil and heavy-duty zip-lock bags for used motor oil filters. Customers may use paper bags for excess recyclables except oil and oil filters. To order oil jugs or oil filter bags, call Utilities Customer Service at (408) 730-7400.



Split-Lid Recycling Cart Collection

Acceptable Materials

Green-lid Side – Paper



Paper (clean, dry, free of food)

Newspaper

- Newspaper and inserts that come with the newspaper – place loosely in the recycling cart; tie excess in bundles or place in paper bags and put next to the cart at curbside

Mixed Paper

Other types of paper including

- phone books
- catalogues
- magazines
- cereal and other food boxes (remove plastic liners)
- paper egg cartons
- junk mail and envelopes
- magazines
- gift wrap
- paperback books
- paper tablets
- shoe or clothes boxes (flattened)
- shredded paper (contain in paper bag, not plastic bag)
- store receipts
- small pieces of corrugated cardboard
- brown paper grocery bags

No wax-coated paper containers (such as milk cartons, frozen food boxes), metallic or food-contaminated paper.

Acceptable Materials

Blue-Lid Side – Bottles, Jars and Cans



Bottles, Jars, Cans – Put in the blue-lid side of the recycling cart (empty all containers, lids are okay):

- Glass food and beverage containers
- Tin/aluminum food and beverage containers
- Plastic food and beverage bottles, jars, tubs — (Plastics # 1 through # 7, each type marked by a number within the chasing recycling arrows on the bottom or side of the container)
- Plastic, glass or metal containers from non-toxic household or personal care products

(No ceramic, window, auto glass, crushed glass or mirrors)

No crystal, Pyrex, or porcelain

No foam egg cartons, polystyrene peanuts or blocks)

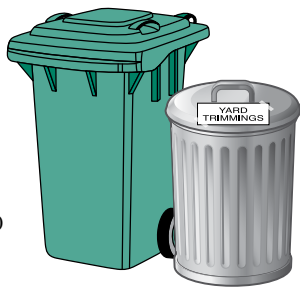
Yard Trimmings Collection Guidelines

Yard trimmings include grass, leaves, small branches, and other lawn or garden trimmings. You must use a yard trimmings cart to receive this curbside service. Yard trimmings recycling service is included with other household garbage and recycling collection services and does not require a separate fee. For ease of collection, place yard trimmings cart two to three feet away from other carts, cars and other items.

Extra yard trimmings may be put in customer-supplied 32-gallon cans, clearly marked "YARD TRIMMINGS." Extra cans must be set out with a yard trimmings cart in order to be picked up. If your yard cart has prohibited materials and cannot be serviced, the extra yard trimmings can(s) will not be serviced.

The collection driver will not pick up trimmings in plastic bags. Any material placed in a plastic bag for curbside collection requires the purchase and use of an extra garbage tag (see page 8) and will have to be disposed as garbage.

Branches may be set at curbside in bundles less than 4 feet long and 6 inches in diameter.



Yard trimmings cart – Collected

- Branches and brush
- Flowers and floral trimmings
- Grasses and weeds
- Leaves, lawn clippings
- Tree trimmings (less than 6 inches in diameter)

Yard trimmings – Not Collected

Do not put the following materials in your yard trimmings cart or can. These materials are not accepted by processors or end users of the yard trimmings because they contaminate the finished product or can damage the equipment or harm workers. Carts or cans containing these materials may result in non-collection:

- Dirt or sod*
- Fruits, vegetables, or food scraps**
- Cactus
- Ice plant
- Palm fronds
- Yucca
- Rocks, gravel, concrete, asphalt or bricks
- Building or demolition materials, such as wood, metal and sheetrock
- Painted trees
- Painted or pressure treated wood
- Trash
- Diseased plants
- Bamboo
- Ivy
- Poison oak/ivy
- Stumps or branches larger than 6 inches in diameter*
- Yard trimmings in plastic bags or boxes

* Small amounts of dirt and sod may be placed in garbage carts. For large quantities, see "Debris Box Service." Large stumps and branches are not to be put in yard trimmings carts, but may be brought to the SMaRT Station.

**These items can be composted in a back yard compost bin. For information on classes see recycling.inSunnyvale.com.

Dispose of these items as garbage or for more information call the Sunnyvale Solid Waste Division at (408) 730-7508. For large quantities of materials that cannot be put in the yard trimmings cart, consider using the bulky goods/extra waste service, non-fee extra dumping at SMaRT (see page 9, and page 23), or disposing these items for a fee at the SMaRT Station. For rate information call (408) 752-8530.

Other Curbside Recycling

Place at curbside on collection day:

- **Corrugated cardboard** – tie or tape into bundles 30" x 30" x 6" or smaller
- **Used motor oil** – pour into the jug provided by Specialty or a clear, non-breakable, one-gallon container with a screw-top lid. When the oil is collected, a replacement jug will be provided by the driver.
- **Oil filters** – after completely draining excess oil from filter, place in a heavy-duty zip-lock plastic bag, seal the bag, and place the bag close to the used-oil jug on the curb. When the filter is collected, a replacement bag will be provided by the collection driver.
- **Household batteries** – Tape ends and seal in a zip-lock plastic bag and put on top of the split-lid recycling cart.

Theft of Recyclables

Collecting or scattering any recyclables set out in a split-lid cart at the curb for collection is unlawful. Scavenging (theft) of recyclables in progress should be reported to the Sunnyvale Department of Public Safety by dialing 911. Call Public Safety at (408) 730-7110 to report scavenging that has already occurred.

Curbside recycling helps to keep your garbage rates low because the money the City earns from the sale of recycled materials helps off-set the cost of providing the service. Preventing scavenging will ensure our program's success.

Curbside Collection Guidelines

To protect the health of all Sunnyvale residents, households are required to set out their garbage on a weekly basis. The following guidelines apply to all residential collection services (garbage, yard trimmings, and recyclables).

Set-out Time, Location and Procedures

Put your garbage, yard trimmings and recyclables carts in the street, at the curb in front of your home clearly visible to the driver of the collection vehicle by 7 a.m. on your pick-up day. If possible put the carts in the street with the cart handle away from the street (the arrow on the cart lid pointing towards the street) and the wheels against the curb.

Please set out recyclables and yard trimmings when the containers are full or nearly full.

Since automated equipment is used to empty the carts, it is important to place your carts in the street near the edge of the driveway unobstructed by any other object. To the extent possible, leave at least two feet between each cart and other objects such as garbage cans, bins, trees, parked cars or lamp posts. For directions on how to prepare garbage for curbside collection if it exceeds the capacity of the cart, see "ChoiceCollect Garbage Service."

Public View

Garbage, yard trimmings, and recycling containers must be kept out of public view except as necessary to accommodate collection.

Container Cleanliness

To keep the garbage and recycling carts in sanitary condition, residential customers may need to clean them from time to time by hosing or washing the inside or outside of the container. Find an unused space in your back yard where you can rinse your carts, then empty the wash water onto a grassy area. Do not rinse the carts in the street, as the waste water will run from the storm drain into local creeks and the Bay where habitat and wildlife are harmed. In addition, keep garbage and recycling carts from blocking the drain.



NO DUMPING. FLOWS TO BAY.

Debris Box Service

Residential customers occasionally may need a debris box to dispose of waste from special projects such as home construction and remodeling. Customers may choose an 8, 15, 20, or 30 cubic yard debris box. Boxes can be filled with from one-fourth to one half with heavy materials. Check with Specialty before loading heavy materials such as roofing shingles, dirt, concrete. Note – Residents may not contract with outside haulers for debris box service. Whenever possible, debris boxes should be placed on private property, not on the street. Customers must relieve Specialty from any liability for normal wear and tear to paved areas.

Because of highway weight restrictions, if you need to dispose of asphalt or concrete, order the 8 cubic yard box — designated for clean asphalt and concrete only. If a debris box is overloaded, the customer will be responsible for removing the excess material prior to pickup. Extra charges may also be assessed if the driver must make an extra trip to the site due to an overloaded box or if access to the debris box is blocked.

Sunnyvale residents may call Utilities Customer Service at (408) 730-7681 to order a debris box and for cost information. Contractors are to call Specialty directly.

Beyond the Curb

Some items cannot be collected at curbside in either the garbage or recycling carts because they are hazardous or require special handling. Additional services are provided for such items as household hazardous products, electronic products and pharmaceutical waste. See the sections below for how to dispose or recycle.

SMaRT Station – Services

The SMaRT Station provides a variety of services for residents and businesses including tours (see details below).

Public Haul

Residential customers may bring garbage or items not normally collected by Specialty directly to the SMaRT Station, 301 Carl Road (see map, page 33). Disposal charges are based on the volume and density of materials. The SMaRT Station, including the recycling center, is open daily from 8 a.m.- 5 p.m., except on January 1, Thanksgiving Day, and December 25. For more information, you may contact the SMaRT Station at (408) 752-8530.

Extra Dumping Weekends at SMaRT (Spring and Fall)

Residents are provided with eight days each year of extra dumping of non-hazardous garbage, bulky items and other debris at the SMaRT Station for disposal or recycling, free of charge. Residential customers are notified of the extra-dumping weekend dates (typically held in April and October) in City publications, news releases and at recycling.inSunnyvale.com

SMaRT Recycling Center

There is also a Recycling Drop-off Center at the SMaRT Station. The following recyclable materials can be brought to the SMaRT Recycling Center for recycling, disposal or redemption of beverage containers.

- Aluminum cans, foil and food containers
- Glass bottles and jars
- Plastic containers – Types #1– # 7 (marked on the container within the chasing arrows)

- Tin, steel, bi-metal food and beverage containers
- Scrap metal—including metal pots and pans, small metal appliances, metal cans and jar lids
- Corrugated cardboard
- Mixed paper – including magazines, catalogs, junk mail, brown craft bags, cereal and other dry food boxes (please remove plastic liners), telephone books, paperback books, office paper
- Newspapers and newspaper inserts
- Alkaline batteries
- Household batteries
- Rechargeable batteries
- Fluorescent bulbs and tubes
- Computers, TVs, consumer electronics including cell phones (any item with a circuit board or plug)
- Needles, syringes and lancets placed in a rigid, puncture and leak resistant, unbreakable container labeled “Sharps Waste” or bearing the international biohazard label may be placed in the red “sharps” bin at the SMaRT Station.
- At the redemption center customers are paid cash for California Refund Value (CRV) beverage containers.
- Cooking oil

Automotive Products

The following automotive products are accepted at the recycling center:

- Auto batteries
- Motor oil
- Anti-freeze
- Oil filters

Universal Waste (Electronics and More)



Consumer electronics, batteries, fluorescent light bulbs and other mercury-containing products such as thermostats are among the consumer products classified as Universal Waste (a type of hazardous waste), and are restricted by law from being discarded in the trash. Universal Waste is accepted at the SMaRT Recycling Center at no charge for residents of Mountain View, Palo Alto and Sunnyvale.

The harm in disposing of this category of material in the trash is that they are crushed during processing and end up in the landfill where they leach lead, mercury, copper and other metals into the ground water, streams and negatively impact many life forms.

Shredding Events

Quarterly paper shredding events are now available to residents in the cities of Mountain View, Palo Alto and Sunnyvale. Document shredding events offer residents a great opportunity to free up space, reduce clutter and possible identity theft. For more information see recycling.inSunnyvale.com.

SMaRT Station Tours

You may take a tour and watch a video to learn how garbage and recyclable materials from Mountain View, Palo Alto and Sunnyvale are processed and sorted for recycling at the SMaRT Station. Tours are available by appointment and are appropriate for persons 10 years of age and older.

Birding Tours

In collaboration with the Santa Clara Valley Audubon Society volunteers, the City offers one-hour bird-watching tours near Sunnyvale's closed landfill every first Wednesday monthly from noon until 1 p.m. for no charge. Meet in the public parking lot at the end of Carl Road (west of the Water Pollution Control Plant at 1444 Borregas Ave.) and (west of the SMaRT Station). Follow the Bay Trail Sign. Tours canceled for rain.

Previous sightings include great blue herons, red-tailed hawks, egrets, mallards, pelicans and red-winged black birds. Burrowing owls, currently a Federal Species of Special Concern, occasionally nest on the City's closed landfill. Reservations are not required. For information about tours, contact the Landfill Technician at (408) 730-7545.



Hazardous Waste

Household Hazardous Waste Disposal



Household hazardous waste includes unwanted household, shop and garden products that are caustic, corrosive, toxic, or flammable. Examples of household hazardous waste are fertilizers, pesticides, paints, solvents and automotive fluids. Do not place these products in the garbage as they may cause harm to collection personnel and pollute the environment.

Residential customers may bring household hazardous waste to drop-off events held monthly (except in December) by the City in cooperation with the Santa Clara County Household Hazardous Waste Program. Sunnyvale residents do not need to make an appointment to attend the HHW event held in Sunnyvale (see map, page 33). If a Sunnyvale resident wants to attend a HHW drop-off event in another city an appointment can be made by calling (408) 299-7300. Appointments are required.

For more information about household hazardous waste, and the schedule of drop-off events, see recycling.inSunnyvale.com or call the City of Sunnyvale Recycling Program at (408) 730-7262.

HHW Reuse Store at Events

The Santa Clara County Household Hazardous Waste Program maintains a Community Reuse Program to encourage re-use and waste minimization. Left over paints, cleaners, garden products, automotive products, propane and butane tanks, pool chemicals, and other products can be reused and then do not have to be disposed as hazardous waste. Residents can save money by picking up free items. By doing so, residents help to reduce the costs to process or dispose of hazardous household products.

After the collection event ends at 1 p.m. residents may “shop” for items from the stock of reusable household products. There is no charge for any product, and you may take as much as you want. The quantity and variety of stock varies depending on the day’s collection, and all items are available on a first-come, first-serve basis. Assistance is available for disabled or senior residents who need help carrying their items to their vehicles.

Pharmaceutical Disposal (Fire Stations)

Proper disposal of medications is very important for the health and safety of the community. You should not flush medications down drains or put them in the garbage. Instead, bring them to a facility for safe disposal.



Over 80 percent of the waterways tested in the United States reveal traces of common medications that can directly affect aquatic organisms. Water treatment plants do not remove the medications that are considered hazardous waste from the waste water.

Home storage and improper disposal of unused or expired medications can result in accidental poisonings, drug abuse and environmental contamination.

The City of Sunnyvale offers residents no-cost disposal of their unwanted medications (prescription or over-the-counter types) at any of the six Sunnyvale Fire Stations by handing medications to station personnel:

Fire Station #1

171 N. Mathilda Ave.

Fire Station #2

795 E. Arques Ave.

Fire Station #3

910 Ticonderoga Drive

Fire Station #4

996 Wolfe Road

Fire Station #5

1120 Lockheed Avenue

Fire Station #6

1282 N. Lawrence Station Road

For more information, contact the Department of Public Safety at (408) 730-7110.

Reducing Waste Leads to Zero Waste

Sunnyvale has long supported programs and practices that reduce waste year round in every segment of the community. Now the City Council has adopted a Zero Waste Policy that will drive the implementation of new programs.

Zero Waste is a goal which requires the designing and managing of products and processes to reduce the volume and toxicity of waste and materials and to conserve and recover all resources.

For years the City has offered the following waste reduction programs and services that work toward the Zero Waste goal.

Compost Workshops



The City sponsors regular monthly workshops conducted by local volunteers showing how to turn household yard trimmings and food scraps into a rich soil amendment known as compost. For a schedule of workshops see recycling.inSunnyvale.com.

Citywide Garage Sale



A citywide garage sale is held annually. The City selects a date (usually in the spring near Earth Day, April 22) and helps residents promote their individual sales. For details, see recycling.inSunnyvale.com.

Reuse Agencies



There are many agencies in the community that accept donations and reuse the product or item in some way. Traditional community organizations such as Goodwill Industries, the Salvation Army and a variety of organizations accept various items. This means that these valuable products stay in circulation in the community rather than being sent to landfill. For suggestions of places to recycle or reuse your household goods see ReUse Resources or A-Z Recycling at recycling.inSunnyvale.com

Solid Waste Service and Information Sources

All numbers are in Area Code 408

City of Sunnyvale

Mon.-Fri., 8 a.m. to 5 p.m. except for holidays

Customer Service, Utilities

Commercial/Industrial/Multi-family

Service Start, Stop & Billing 730-7681

Residential Service Start or Stop Billing,

Cart Repairs, On-call Collection 730-7400

Solid Waste Division 730-7508

Recycling Program

Residential Recycling 730-7262

Household Hazardous Waste Disposal ... 730-7262

Commercial Recycling 730-7484

TDD Access 730-7501

Public Safety

Theft of Recyclables (in-progress) 911

Theft of Recyclables (after the fact) 730-7110

SMaRT Station

Disposal/Recycling Center 752-8530

Monday-Sunday, 8 a.m. to 5 p.m.

Office: Monday-Friday 8 a.m. to 5 p.m.,

Closed January 1, Thanksgiving Day,

December 25

Specialty Solid Waste & Recycling ... 565-9900

For problems with garbage service or missed pick-ups

Monday-Friday, 8 a.m. to 5 p.m.

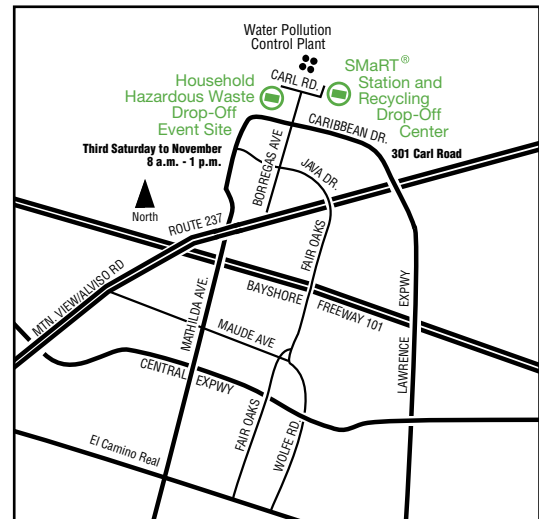
Saturday 9 a.m. to Noon

Closed January 1, Thanksgiving Day and

December 25.


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